

Jon Burris

jburris15@gmail.com ❖ (812) 584-7816 ❖ Greendale, IN

WORK EXPERIENCE

Sogeti

July 2024 – Present

MFT Technical Lead

Remote

- Administer and optimize Managed File Transfer (MFT) application to ensure system integrity, availability, and performance.
- Resolved Tier 2/3 service requests and production incidents, leveraging Splunk and system log analysis to identify root causes, restore service, and implement preventative measures to reduce recurrence.
- Manage PGP/SSH/TLS key lifecycle, user access controls, and security configurations to maintain compliance with HIPAA and enterprise security standards.
- Provide technical leadership and mentorship to junior analysts and administrators.
- Lead migration of 2,000+ file transfers from legacy systems with minimal downtime, including test planning, validation, and production cutover support.

Sogeti

Feb. 2023 – July 2024

Data Analyst

Cincinnati, OH

- Utilized Tibco Spotfire for data visualization and Dataiku for data preparation.
- Designed and maintained operational and ad-hoc reporting to support application monitoring, stakeholder insights, and performance tracking.
- Wrote SQL to tie multiple data sources and tables together with UNION's and JOIN's and other data manipulation techniques.
- Conducted stakeholder requirement-gathering sessions to define use cases and data requirements, producing functional reporting insights and data.

Sogeti

June 2019 – Feb. 2023

Informatica and MFT Administrator

Cincinnati, OH

- Performed system administration functions across Informatica PowerCenter and Globalscape environments; such as software updates, PGP/SSH/TLS key/cert management, user/admin accounts.
- Automated tasks, such as reporting, using PowerShell, Python, which included parsing JSON and XML for information gathering and reporting.
- Created SOPs for support and end-user process improvement to increase efficiency across teams.

EDUCATION

Indiana University

May 2016

B.S. Informatics

Bloomington, IN

SKILLS

Python, Powershell, SQL, Splunk, Dataiku, Data Visualization (Tibco Spotfire), Informatica PowerCenter, Manage File Transfer (MFT), Globalscape, Linux, Windows, Disaster Recovery (DR), Vulnerability Remediation, Investigation Analysis